

CORE VALUES

Excellence

We aim for excellence in all areas of the business, always going the extra mile for our customers.

Reliability

We are consistent. We deliver on promises and provide services to defined standards every time. We believe in running our business in a timely manner - running all courses as advertised and adhering to planned auditing schedules.

Professionalism

We treat all customers, suppliers, trainers, auditees and other staff members with respect.

Collaboration

As colleagues we work together with each other and our customers to achieve positive outcomes.

Responsiveness

We are proactive in our outlook and are sensitive to individual customer needs and those of the food industry, acting quickly to provide relevant solutions.

Integrity

We believe in doing the right thing. We conduct our business in an honest and trustworthy manner, respecting customer confidentiality at all times.