

## Root Cause Analysis

### Course Summary

A one-day course that aims to explain the process of Root Cause Analysis; how to identify the root cause issues and how to put in place preventative measures to meet BRC Standard requirements.

This course is ideally suited for Production, Quality and Technical Managers, or those dealing with systems management in the workplace. It is also suitable for HR Managers dealing with corrective action plans for Ethical Audits. By examining practical industry examples delegates will gain the understanding and awareness necessary to implement an effective Root Cause Analysis strategy.

### Entry Requirements

No specific entry requirements needed.

### Course Structure & Content

#### Section 1 - What is Root Cause Analysis?

- The Benefits of Conducting Root Cause Analysis
- Why it is Important to Conduct Root Cause Analysis
- The BRC Global Standard for Food Safety V.6 Requirements for Root Cause Analysis

#### Section 2 - The Process of Root Cause Analysis

- Defining the Problem
- Collecting Data
- Evaluating Possible Causes
- Identifying and Implementing a Corrective Action Plan
- Analysing the Effectiveness of the Plan

#### Section 3 - Problem Solving Techniques Used in Root Cause Analysis – 5 Whys

- 5 Whys – What Are They and Why Are They Helpful?
- Benefits of Using the 5 Whys Technique
- Why Use the 5 Whys Technique?
- How to Use the 5 Whys Technique

#### Section 4 - Problem Solving Techniques Used in Root Cause Analysis – Fishbone Diagrams

- Cause and Effect (Fishbone Diagrams) – What Are They and Why Are They Helpful?
- Benefits of Using Cause and Effect (Fishbone Diagrams)
- Why Use Cause and Effect (Fishbone Diagrams)
- How to Use the Cause and Effect (Fishbone Diagrams) Technique

**Assessment** - Practical Workshop using Techniques Learned

### Course Fee

**£300 + VAT**

### Your course fee includes:

- Course binder and notes
- Lunch and refreshments

### Progression

**Next Level** – Lead Auditor Certificate