

# Root Cause Analysis

## Course Summary

A training course that aims to explain the process of Root Cause Analysis; how to identify the root cause issues and how to put in place preventative measures to meet BRCGS Standard requirements. By examining practical industry examples, you will gain the understanding and awareness necessary to implement an effective Root Cause Analysis strategy.

## Duration

1 day

## Course Structure & Content

### Section 1: What is Root Cause Analysis?

- ◆ The Benefits of Conducting Root Cause Analysis
- ◆ Why it is Important to Conduct Root Cause Analysis
- ◆ The BRCGS Global Standard for Food Safety Issue 9 Requirements for Root Cause Analysis

### Section 2: The Process of Root Cause Analysis

- ◆ Defining the Problem
- ◆ Collecting Data
- ◆ Evaluating Possible Causes
- ◆ Identifying and Implementing a Corrective Action Plan
- ◆ Analysing the Effectiveness of the Plan

### Section 3: Problem Solving Techniques Used in Root Cause Analysis – 5 Whys

- ◆ 5 Whys – What Are They and Why Are They Helpful?
- ◆ Benefits of Using the 5 Whys Technique
- ◆ Why and How to Use the 5 Whys Technique

### Section 4: Problem Solving Techniques Used in Root Cause Analysis – Fishbone Diagrams

- ◆ Cause and Effect (Fishbone Diagrams) – What Are They and Why Are They Helpful?
- ◆ Benefits of Using Cause and Effect (Fishbone Diagrams)
- ◆ Why and How to Use Cause and Effect (Fishbone Diagrams) Techniques

### Section 5: Practical Workshop using Techniques Learned

## Course Delivery / Format

### Classroom:

Delivered face-to-face at our training centre in Skipton, North Yorkshire UK.

### Remote:

Delivered live and online so you'll require a computer and Internet connection

*Full details and login information will be provided before the start of the course*

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### Who Should Attend?

This course is ideally suited for Production, Quality and Technical Managers and operational team leaders, or those dealing with systems management in the workplace. It is also suitable for HR Managers dealing with corrective action plans for Ethical Audits.

### Entry Requirements

There are no specific entry requirements.

### Learning Outcomes

By the close of the course you will have the necessary knowledge to identify root cause issues and put in place preventative measures to meet BRCGS Standard requirements and to implement an effective Root Cause Analysis strategy.

### Qualification / Assessment

Verner Wheelock certificate of attendance

### Course Fee

*£415 + VAT or £800 + VAT (for 2 people)*

*All course fees are payable in advance*

#### Your course fee includes:

- ♦ Course binder and notes
- ♦ Lunch and refreshments\*
- ♦ Verner Wheelock certificate of attendance

*\* Classroom courses only*