

Root Cause Analysis

Course Summary

A one-day course that aims to explain the process of Root Cause Analysis; how to identify the root cause issues and how to put in place preventative measures to meet BRC Standard requirements. This course is ideally suited for Production, Quality and Technical Managers, or those dealing with systems management in the workplace.

It is also suitable for HR Managers dealing with corrective action plans for Ethical Audits. By examining practical industry examples delegates will gain the understanding and awareness necessary to implement an effective Root Cause Analysis strategy.

Who Should Attend?

Anyone who is involved in ensuring the products they produce are labelled, described and marketed correctly, in line with new and existing legislation and guidelines. If you need answers to such questions as why we need a new Regulation, who it will affect, and what you will have to do to meet the requirements, then this course is for you.

Entry Requirements

No specific entry requirements needed.

Course Structure & Content

Section 1 - What is Root Cause Analysis?

Section 2 - The Process of Root Cause Analysis

Section 3 - Problem Solving Techniques Used in Root Cause Analysis – 5 Whys

Section 4 - Problem Solving Techniques Used in Root Cause Analysis – Fishbone Diagrams

Section 5 - Practical Workshop using Techniques Learned

Course Fee

Classroom: £375 or 2 for £650 + VAT

Remote: £335 + VAT

Your course fee includes:

- Course binder and notes
- Lunch and refreshments*
- VWA certificate of attendance

*Classroom courses only

RCA2021v1