

# CORE VALUES

## **Excellence**

We aim for excellence in all areas of the business, always going the extra mile for our customers.

## **Reliability**

We are consistent. We deliver on promises and provide services to defined standards every time. We believe in running our business in a timely manner - running all courses as advertised and adhering to planned auditing schedules.

## **Professionalism**

We treat all customers, suppliers, trainers, auditees and other staff members with respect.

## **Collaboration**

As colleagues we work together with each other and our customers to achieve positive outcomes.

## **Responsiveness**

We are proactive in our outlook and are sensitive to individual customer needs and those of the food industry, acting quickly to provide relevant solutions.

## **Integrity**

We believe in doing the right thing. We conduct our business in an honest and trustworthy manner, respecting customer confidentiality at all times.